Parks & Recreation

Of the programs provided by Parks & Rec., which are the most important to you?

- Lake Sacajawea "jewel our city"
 - Multiple health & emotional benefits
- Availability in use of restroom facilities at the parks
- Teen programs
- Out-of-school programs
- Adult programs = revenue generators

Which are the least important?

- Less turf irrigation
- · Cut back on mowing schedule
- Senior & Adult programs

What is the Parks & Rec. department doing well?

- Maintenance
- Facilities
- City Center / Lake Christmas lighting
- Go Fourth, summer concerts
- Adult recreation classes good instructors, diversity.

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What could we do better?

- More attention to seniors
- Promotions / public awareness. Special feature in Daily News for Visuals / reminders
- Community volunteer involvement (e.g., Day of Caring)
- Be a part of student projects (could be a benefit to the program)
- Use small contracting services when someone retires/leaves/etc. instead of filling the position. LifeWorks?
- Preventative measures against crimes (theft, vandalism, etc.)
- Add small cost to walk/run events to help fund parks
- Consider fee increases for adult softball. Have leagues be involved in upkeep of the fields.
- Consider a scholarship fund for those who cannot afford higher rental fees / costs of programs & facilities (promote through city utility bills like the "warm neighbor fund" at PUD).
- Adopt-a-playground teens, service clubs or neighborhood groups upkeep parks for no cost to the city. Will give ownership sense to users and help with graffiti problems.
- Consider park naming rights for significant contribution
- Acquire buildings that are not being used so they are available to those who would use them (i.e., Market Place)

Is there a program not listed that should be a priority?

- RA Long/Civic Center care plaza not in good condition, not very accessible.
- Seniors contribute so much, want to recognize them and offer more... better senior center?

Are you willing to pay more for current programs or *new* programs?

- Yes, people are satisfied with use of facilities, can afford to "up" the cost
- Gradual increase 3% 4% per year
- Promote an increase first, show the positive program impacts / statistics

Are there any programs we should reduce or eliminate?

- Frequency of graveling the lake path seems excessive, is it necessary?
- Look within individual programs for potential cutbacks, rather than cut entire programs.
- Consider cuts (or a fee increase) across all programs rather than cutting an entire program.
- Caution when proposing new projects when budget is already tight; focus on maintaining what exists.

Fire:

Of the programs provided by Fire, which are the most important to you?

- EMS
 - o Public Safety

Which are the least important?

- All are important
- Emergency preparedness

What is the Fire Department doing well?

- Response time
- Department visibility
- Preparedness
- Qualified
- Doing more with less

What could we do better?

- Stretch the dollars
- Key-box program revamp
- Public education on the "whys" of number of vehicles, staff, etc. to further public support (i.e., utility stuffer)

Is there a program not listed that should be a priority?

- Staff to address "frequent flyer" calls. Program in use in other jurisdictions. Set up informational meeting to explore program.
- Volunteers

Are you willing to pay more for current programs or new programs?

 Not at this time, but prepare for future with public education. Plan for future expenses, possible increases.

Are there any programs we should reduce or eliminate?

No

Police:

Of the programs provided by Police, which are the most important to you?

- Patrol
- Criminal investigations (major crimes unit)
- Narcotics task force
- Street crimes unit
- SWAT
- Reserve officers
- Community services unit
- Red light cameras
- Traffic safety cameras school zone

Which are the least important?

- Red light cameras
- Do away with volunteer & civilian programs (need more officers)
- Anything not mission specific (during depressed economic times)

What are the Police doing well?

- Police visibility/presence
- Work in Highlands area
- Fast response time
- Prescription drop-off point
- Partner with other community organizations and law enforcement (Cowlitz, Kelso)

What could we do better?

- Develop youth programs to keep them busy and out of trouble
- Obtain more grants
- Help reduce residential burglaries (police blotter)
 - Have increased over the last 10 years
- Target meth and heroin now that marijuana has been legalized

Is there a program not listed that should be a priority?

- Teenage/youth programs
 - o Partner with Parks & Rec, YMCA, Youth & Family Link
- Promote outreach programs
- Traffic enforcement for cell phone usage

Are you willing to pay more for current programs or new programs?

- Yes, property tax and sales tax (taxes everyone, including visitors)
 - o To keep at current level (patrol) or crime reduction
- Strongly supports volunteers (low/no cost programs)

Are there any programs we should reduce or eliminate?

- Cut 1% from all programs (instead of cutting an entire program)
- Prioritize programs for worst case scenario

Utilities / Solid Waste & Recycling

Of the programs provided by Utilities / Solid Waste & Recycling, which are the most important to you?

- Solid Waste / Recycling collection program
 - o Regular schedules
 - o Incentive of recycling to keep solid waste fees down
 - o Enforcement of recycling violations
 - Expand list of recyclables allowed

Which are the least important?

All are important

What is the Utilities / Solid Waste & Recycling department doing well?

- Solid Waste / Recycling schedules
- Affordability of program
- Co-mingled / curbside

What could we do better?

- Better education / information of recyclable commodities, especially to multi-family (try door hangers).
- Waste Control maintain fleet better (leaks)
- Clean transit shelters
- CFL bulbs / battery disposal education / information

Is there a program not listed that should be a priority?

- Increase recycling commodities available
- Yard waste
- Commercial recycling
- Service groups adopting "blighted" properties to clean them up?

Are you willing to pay more for current programs or new programs?

- Hard to separate program cost with other utilities on the bill (utility)
- Perhaps for yard waste (grass clippings, etc.)
- Increase enforcement efforts now to avoid increased costs in the future

Are there any programs we should reduce or eliminate?

NO

Library

Of the programs provided by the Library, which are the most important to you?

- Children's
 - contributes to education
 - o draws in adults that would not come alone
- Adult Literacy Program
 - o Library as a lifeline for the whole community
 - Access to computers
- Computers used by adults not really used by "newbies"
 - o New learners / kid only computers?
- Outreach programs
 - o Homebound services currently done by staff. Could volunteers?

Which are the least important?

- Free movies for check-out
- How the library is funded. Privatize?
- Daily news archives

What is the Library doing well?

- Service helpful staff
- Decent computers
- Kids programs
- Safe haven for kids
 - o Parents are not home kids come in after school
- Access to books

What could we do better?

- PROMOTE there are programs that people do not know about.
 - "Library Blotter" same page as police blotter
 - o Page in Park & Rec Guide

Is there a program not listed that should be a priority?

- Technology computers
- Access for building
- Community place
- Stronger partnership with schools and the college

Are you willing to pay more for current programs or new programs?

- Depends on what the cost is
- Fee for service / scholarship, "Adopt-a-Library"
- Don't be competitive (already have book stores in town, the Library offers services)
- Function / Gala for fundraiser Black-Tie Night

Are there any programs we should reduce or eliminate?

- Movies
- Think of the Library as education, not as entertainment
- Anything that isn't cost effective

Streets

Of the programs provided by the Streets department, which are the most important to you?

- Fix streets with the greatest impact arterials (i.e., severe bump on 15th NB between Hudson and Broadway)
- Do not discount residential streets, but they should be lower priority
- Sidewalks are a liability; should devote more resources to make it safer to walk
 - Marking paint does not work on sidewalks to highlight tripping hazard

Which are the least important?

• Alley maintenance

What is the Streets department doing well?

- Street cleaning
- Drain cleaning
- Some traffic signals are improved
- Increase of "all red" time on traffic signals
- LED street lights
- Civic circle changes
 - o Bulb-outs
- Maintaining what we have with the limited number of staff

What could we do better?

- Ways to stretch \$\$
- Find more ways to use the grinder
 - Get a second grinder; make it available to property owners to fix their sidewalk responsibilities
 - May be able to interest service clubs in grinding sidewalks
- Promote the use of the Local Improvement Districts to improve streets and alleys
- Look at removing some traffic signals
- Increase street lighting where identified
- Recognize our success
- More bike lanes
- Build community/public support for street funding
- Like Councilor Botero's weekly listening sessions, each department should have a monthly public input session, or a combined session with multiple departments present

Is there a program not listed that should be a priority?

Empowering employees to make operational decisions

Are you willing to pay more for current programs or new programs?

- Willing to pay what were paying
- May be willing to pay more if spread fairly, including non-residents who use Longview streets
 - Need to understand allocation
 - Spread evenly to everyone
 - Transparency
 - Communication

Are there any programs we should reduce or eliminate?

- Already doing less than we should
- Reduce the number of traffic signals

Economic Development

Of the programs provided, which are the most important to you?

- Partnerships? Are there any? Do they affectively work?
- CEDC/City
- CEDC appears to be driven to large business rather than small
- Infrastructure, utilities
- Businesses are getting older. They are being sold to out of town owners. Is there any economic development to buy buildings in ownership transfer?
- Government need to focus on education, infrastructure, affordable housing.
- A strong community feeling

Which are the least important?

- Stay out of private business.
- CEDC doesn't help the small business.

What are we doing well?

- Port is key. Are we doing everything to welcome new business / industry?
- Community Development department best to deal with
- We are a community

What could we do better?

- Streamlining the process of new business. Simple as possible with permitting and get out of the way with the owner/developer.
- Form a committee / advisory board to help bring new business.
- Work on the legislative process to make development easier.
- Need to make it an attractive place to visit and stop / stay
- Park, Fire/Police are critical.
- Infrastructure improvement, STREETS
- Way finding signage.
- Tennant Way is not attractive. Improve look to City entry will help with first impression.
- Need and support a skill center.
- Support LCC to 4 year college/ this could be key to the whole thing.
- Expand Facade program to entire city.

Is there a program not listed that should be a priority?

- Core services education, affordable housing, and infrastructure
- Bite the bullet and hire a downtown manager through the City to promote downtown, if downtown is a priority
- Change the perception of downtown. Make more attractive to families.

Are you willing to pay more for current programs or new programs?

Are there any programs we should reduce or eliminate? Already doing less than we should Reducing traffic lights