



Community safety is a shared responsibility.

# Tips for reporting problems

*Help is a phone call away.*

The best way you can get the help you need is to report a problem to the correct agency or department in a timely manner. A list of helpful numbers is on the back of this handout.

If you have a problem with a neighbor, try talking to that person first to see if you can resolve the issue before filing a complaint. If the issue can't be resolved, call the appropriate agency or department directly to get the best and quickest response.

If you want to complain about problems about a specific home, please have the address handy before you call. If you want to complain about a vehicle, please provide a good description including color, make, model and license plate and where the vehicle is if possible.

## Emergencies

Call 9-1-1 for in progress assault, domestic violence, vehicle accident, fire or other emergency situations requiring an immediate response.

## Non-emergencies

Call Longview Police Department **NON-EMERGENCY DISPATCH** at 577-3098 for parking problems on the street or in alley, for runaways, burglary, theft, vehicle prowl, vandalism or other non-emergency, not in progress crimes. You may call this number 24-7.

Call Longview Police Department's online reporting line for information about **CopLogic** at 442-5919.

Call Longview Police Department's **Highland Satellite Office** at 442-5857 for questions about bike registration, Block Watch, crime prevention, or volunteering for Longview Police Department.

Call City of Longview's **Code Compliance Division** (formerly called Nuisance Abatement) at 442-5093 for private property issues including junk or inoperable vehicles in yards, overgrown weeds or grass, broken windows, illegal business activity, hazardous fences, accumulation of debris, someone living in an RV, garbage in alley, etc.

Call the **Humane Society** at 577-0151 for animal problems, loose dogs, vicious animals, or continuous barking at night.



Call **Records Department** at Hall of Justice at 577-3167 to get a copy of a police report. Go to LPD main station to get a Longview motor vehicle accident report.

Call City of Longview **Street Division** at 442-5640 to report street lights out (metal poles, with numbers).

Call **Cowlitz PUD** at 423-2210 to report street lights out (wooden poles).



Longview Police Department  
1351 Hudson Street  
Longview, WA 98632  
360.442.5800, emergencies 9-1-1  
Non-emergency 360.577.3098



Highlands Police Satellite Office  
216 30th Avenue  
Longview, WA 98632  
360.442.5850



# Often Requested Numbers

## POLICE

Emergency dispatcher .....	911
<b>Non-emergency Dispatcher .....</b>	<b>577-3098</b>
Longview Police Department Main Station .....	442-5800
LPD Highland Satellite Office .....	442-5850
Evidence .....	442-5819
Chief Jim Duscha .....	442-5801
Patrol Captain .....	442-5804
Investigations Captain .....	442-5810
<b>DRUG TIP LINE .....</b>	<b>442-5896</b>
CRIME TIP LINE .....	442-5929
Castle Rock Police Department .....	274-4711
Cowlitz County Sheriff's Office .....	577-3092
Cowlitz County Chaplaincy .....	425-7222
Kalama Police Department .....	673-2165
Kelso Police Department .....	423-1270
Washington State Patrol .....	800-283-7805
Woodland Police Department .....	225-6965

## LEGAL

District .....	577-3073
Superior .....	577-3016
Family .....	577-3076
City Attorney .....	442-5870
Cowlitz County Records (reports) .....	577-3167
Crime Stoppers .....	577-1206
Department of Corrections .....	577-4050
Jail .....	577-3094
Juvenile Detention .....	577-3100
Prosecuting Attorney .....	577-3080
Probation Office .....	577-3077
Work release .....	414-5516

## CITY OF LONGVIEW

Code Compliance .....	442-5093
Street Department .....	442-5640

## COMMUNITY SERVICES

Alcoholics Anonymous .....	423-2520
Big Brothers/Big Sister .....	636-2765
CAP .....	425-3430
Child Protective Service .....	1-888-713-6115
Community House on Broadway .....	425-8679
Crime Stoppers .....	577-1206
Cowlitz County Community Network .....	442-7089
Cowlitz County Substance Abuse Coalition .....	577-3041
Cowlitz Tribal .....	575.3316
DSHS .....	1-877-501-2233
Emergency Support Shelter .....	425-1176
24 hr crisis line .....	636-8471
Ethnic Support Council .....	636-2791
Family Health Center .....	636-3892
FISH .....	636-1100
Habitat for Humanity .....	425-6177
Highlands Neighborhood .....	442.5932
Human Society .....	577-0151
LCMH (Mental Health) .....	423-0203
Crisis Response .....	1-800-803-8833
Longview Anti-Drug .....	423-6741
Love Inc. ....	353-3842
Narcotics Anonymous .....	360-703-0120
Mental Health 24-hour crisis line .....	425-6064
Salvation Army .....	423-3990
Special Olympics of Cowlitz County (Parks and Recreation) .....	442-5400
St. Vincent De Paul Society .....	577-0662
Teen AlaNon .....	423-2520
Victory Center .....	442-0612
Youth & Family Link .....	423-6741